



TERMS & CONDITIONS

We exercise the utmost care in processing articles entrusted to us and use standard industry processes, which in our opinion, are best suited to the nature and condition of each individual item.

Nevertheless, we assume no liability or responsibility for inherent weaknesses of or defects in all materials, including but not exclusively limited to suede, leather, silk, satin, double-faced fabric, vinyl and polyurethane, that are not readily apparent prior to processing.

We cannot guarantee against colour loss and shrinkage or against damage to weak and tender fabrics.

We assume no liability or responsibility for damage caused to items due to manufacturing defects or failure, poor dye performance, incorrect labelling, an absence of a care label or an inability of the item to withstand normal dry cleaning and/or laundering and/or wet cleaning procedures.

We assume no liability or responsibility for damage caused to, or by, beads, buttons, buckles, zippers, belts, sequins, trim and ornaments.

We are not responsible for items not claimed over 30 days.

All claims, including a claim for a lost item, must be made within 48 hours of receipt or delivery of items and our invoice or claim docket must be presented at the time the claim is made. Unless the items were accompanied by an itemized list, our count shall be accepted as definitive.

We guarantee that we will make our best efforts to remove any stains present on your garment or article, but we cannot guarantee 100% stain removal. If we are unable to remove the stains, we are nonetheless entitled to receive full payment for services rendered.

It is the customer's responsibility that prior to dropping in the garment, all pockets should be checked to ensure that there are no foreign objects that may spoil the cleaning process.

North Perth Drycleaners